



## ***Security incident management***

### **Description**

This training will help you to put in place an incident management process. A few years ago, the Sony Play Station outage has taught us that Sony, a big company, was not well prepared for this incident. Recently, we got some incidents that have been mediatized like Capital One, Equifax and Desjardins. As we see, the number of cases will continue to grow up in the next years. This training will help you to be well prepared to manage incidents in your organization and reduced the impact of them.

### **Objectives**

In this training, you will help to understand the process of incident management and help you to implement this process in your organization. Upon completion of this training you will be able to:

- Identify the stages associated to the incident management process
- Define the roles and the responsibilities of the team members
- Identify the main tools needed to manage an incident
- Experiment the incident process with examples presented in this training
- Help you to convince your organization to invest in an security incident process

### **Content**

This training will cover those topics :

- Events and incidents
- Need for incident response
- Incident response policy, plan, and procedure creation
- Incident response team structure
- Incident process:
  - Preparation
  - Detection and analysis
  - Containment, eradication and strategy
  - Post-incident activity

Practical cases will be used to help you to assimilate the different topics presented in this training and to implement those within your organization.



## **Audience**

This training is intended primarily for someone who's working in security incident management or anyone else who is involved in.

## **Duration**

A full day.

This training can be customized to your organization to give you the best ROI.